

COURSE OVERVIEW

Payment Card Security

TICDS-110



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The widespread use of credit and debit cards has made them the preferred payment method for both consumers and suppliers. While convenient and beneficial for business growth, card payments carry significant security risks that must be understood and managed.

This course provides essential training on the value of payment cards to your organisation and outlines the key security measures needed to protect against fraud. Learners will gain practical awareness of how to process card transactions securely, helping to safeguard customer data, maintain trust, and support compliance with industry standards such as PCI DSS.

Module 1: Understanding the Risk

Every time a customer hands over a card or types in their details, they're trusting you with information that criminals actively want. This module covers why payment card security matters, what the rules require, and exactly what data you need to protect.

- Explain the real-world impact of card data breaches
- Describe what PCI DSS requires, in plain terms
- Benefits of PCI DSS
- Identify what counts as cardholder data, and what must never be stored

Module 2: Handling Cards Safety

Most payment card breaches in frontline environments don't come from hacking; they come from accidental capture. PCI DSS is clear: if you don't need card data, you must not receive, store, or retain it. That means preventing accidental capture, handling it safely and deleting it when it is no longer needed.

- Sharing card details
- Keep a clean desk and clear screen around card data
- Dispose of card data correctly and avoid keeping it longer than necessary
- Apply the right handling rules across card-present, card-not-present, and email/chat channels

Module 3: Recognising and Responding to Threats

Card data security doesn't end with storage. Staying alert to fraud is what keeps customers safe. This module shows you how to see the signs and respond fast.

- Recognise common threats: phishing, skimming, social engineering, and insider risk
- Spot red flags during a transaction or interaction
- Follow the right reporting steps when something looks wrong
- Understand escalation paths

Suitable for:

All employees who are responsible for taking payment by credit or debit card.

Skills achieved:

- Data Security (Basic)
- Payment Security (Basic)

Benefits:

The Delegate will receive a Total Quality Assured (TQA) certificate of achievement upon successful completion.

Estimated Time:

36 Minutes

Related Courses:

- PCI DSS
- Insider Threat Awareness
- Essentials of GDPR
- Data Protection
- Essentials of Cyber Security
- Are you the target?