

The widespread use of credit and debit cards has made them the preferred payment method for both consumers and suppliers. While convenient and beneficial for business growth, card payments carry significant security risks that must be understood and managed.

This course provides essential training on the value of payment cards to your organisation and outlines the key security measures needed to protect against fraud. Learners will gain practical awareness of how to process card transactions securely, helping to safeguard customer data, maintain trust, and support compliance with industry standards such as PCI DSS.

Module 1: Payment Card Security

As a money handler, there are security implications that you need to be aware of when processing all types of card payments.

- The benefits of card payments to consumers and businesses
- Types of card-related fraud
- Security measures when accepting payments
- Card present and card-not-present transactions
- Fraud prevention
- Actions to take if presented with a fake or void card
- What to do if you suspect a customer of fraud

Suitable for:

All employees who are responsible for taking payment by credit or debit card.

Skills achieved:

- Data Security (Basic)
- Payment Security (Basic)

Benefits:

The Delegate will receive a Total Quality Assured (TQA) certificate of achievement upon successful completion.

Estimated Time:

30 Minutes

Related Courses:

- PCI DSS
- Insider Threat Awareness
- Essentials of GDPR
- Data Protection
- Essentials of Cyber Security
- Are you the target?

