

Accident investigations often reveal that human error (a result of personal behaviour during a task) is a significant contributing factor. This course examines how performance can be influenced by various factors and how these risks can be effectively managed.

# **Module 1: Human Behaviour**

Discover how personal behaviour impacts safety and performance. This course examines the key factors contributing to human error and provides practical strategies to mitigate risk and promote safe working practices.

- The four factors of safety
- The influence of fitness and health
- The cause of stress
- The impact of tiredness and fatigue
- Personal behaviour influences
- Safety measures when working alone
- Intentional and unintentional errors
- Personal performance factors
- Preventing human error

## Suitable for:

Managers, supervisors and Health and Safety advisors.

# Skills achieved:

• Health and Safety (Intermediate)

## **Related Resources:**

- Accident Management System Assessment
- Hazard/vulnerability Risk Assessment
- Microbiological Contamination and Zoonosis
- Work-related stress
- Young person, task assignment Assessment
- Accident Management System Audit
- Washing Facilities Audit

# **Benefits:**

The Delegate will receive a Total Quality Assured (TQA) certificate of achievement upon successful completion.

## **Estimated Time:**

30 minutes

## **Related Courses:**

- Health and Safety Level 1
- Stress Awareness
- Stress Management for Managers
- Positive Psychology
- Fire Safety for Fire Marshals
- Fire Safety for Fire Marshals Irish Law
- Fire Safety for Managers
- Fire Safety for Managers Irish Law

